

North Hills Community Association Board Meeting Agenda

**April 18, 2022 DRAFT**

7:00 PM

**Meeting Via Zoom**

Join Zoom Meeting

<https://us02web.zoom.us/j/8233106183?pwd=L1FGMDdiODJacy90NDRNZ3M1V1c1UT09>

Meeting ID: 823 310 6183

Passcode: zYX35k

Dial by your location (same meeting ID, different passcode)

+1 669 900 6833 US (San Jose)

Meeting ID: 823 310 6183

Passcode: 566056

Find your local number: <https://us02web.zoom.us/j/8233106183?pwd=L1FGMDdiODJacy90NDRNZ3M1V1c1UT09>

**Board Members**

Carolyn Burgess, Public Safety and Second Vice-Chair

Daniel Conolly, Garden Chair

Steve Hanson - Chair

Chris Johnson –Treasurer

Nancy Mueller, Secretary

Vicki Olivera, New member, Welcome, Events Chair

Elizabeth Stage –First V. Chair

**Guests:**

1. Call to order

**2. Introduction of Guests**

Please introduce yourselves at the appropriate time

Dave McGuinness ([mcguinness.david@gmail.com](mailto:mcguinness.david@gmail.com))

**2. Review and approval of draft minutes-**

a. **Draft Meeting minutes for March 21 meeting , Attached**

**3. Review of agenda- adoption of agenda – April 18, 2022**

**4. Board Membership**

a. Welcome again, to two new members of the board, Daniel Conolly, Garden Chair and Vickie Oliveira, Garden co-Chair and Welcome, Events Chair

**5. Board Retreat- Synopsis**

**(See attached notes)**

a. **Reflecting on Retreat**

**b. Nina Senn's notes**

**c. Review of Retreat and action items**

- Reach out to those interested- in volunteering or Board membership.
- Review Assignments and questions
- Results of survey now that we have had a chance to think about them.
- What do we want to do with bios, pictures.

**6. Treasurer's Report**

- a. Steady as she goes, no major changes- Chris will review when he gets back.
- b. Chris has reached out to the State and provided all necessary tax filings for our non-profit

**7. Communications Committee—Chris Johnson**

- a. Clarify procedures for feeding information and content to Dora to keep website updated and to make sure Dora is being fully utilized each month.

**8. Public Safety Committee—Carolyn Burgess with assistance from Elizabeth Stage**

**9. Garden Committee- Dan and Vickey to report**

- a. Firestorm Memorial Garden
  - David M. is working with D. leafhopper to address irrigation
- b. Gateway Garden
  - Work Party again for the past weekend- UC Berkeley project. Nancy, Carolyn, , and others. Noah's Bagels and Peet's coffee contributed.

**11. New Business**

- a. Annual meeting Date – location and time. High priority!

**12. Old Business?**

- a. Need to keep feeding content to Dora our web designer so that she can post. We pay her \$160 per month and that covers about 2 hours of work
- b. Thank you letters for contributions

(Attachments)

Draft Board Minutes - attached  
Nina's Report on Retreat  
Survey Results  
Outreach assignments

## **NHCA March 21, 2022 Board Via Zoom, 7:02 PM—draft minutes to be approved April 18, 2022**

Present: Carolyn Burgess, Celine Geyger, Steve Hanson, Chris Johnson, Nancy Mueller, Elizabeth Stage, Mark Lecker. Guests: Dave McGuniness, Vicki Oliveria and Dan Conolly.

Introduction of our Guests: Dave is a former NHCA board member and has been helping Celine with the gardens. Vicki and Dan are neighbors (of Nancy) on Alvarado, who recently moved back to the area. Vicki had saved the flyer about the Comeback Picnic which she received at her former home in San Ramon. She and Dan reached out to the NHCA board to attend a meeting and possibly join the board. Dan was president of his HOA in San Ramon for many years so he is familiar with working with groups and solving problems. He did observe that we have no litigation!

**1. Garden Committee** report: Celine had guests for dinner so she requested to go first on the agenda. All agreed. She reported she had a very successful UC Berkeley Project Day, weeding the Demonstration garden on Sat. March 12. 9:30-1:30 There were about 23 students. Mary Alice Rathbun organized drivers from Hiller to pick up students by the Chevron station at Domingo and Ashby. They filled many bags with weeds and dead plant material. They had snacks around 11:30. Sue and Gordon Piper came down from Oregon to help. Carolyn Burgess came by to help as well. Dave McGuniness and Nancy Mueller helped drive students back down the hill at 1:30 pm. It was a very successful event. The students will return again on April 16. (One of the gentlemen I drove down to College was a UCB senior in economics. The Berkeley Project Day is a group of students University wide that volunteer to do community service for a number of different organizations. NHCA has taken advantage of this and so does CCC. Super pleasant young people. Energetic too!!)

There was some confusion about a bill due to David Leafhopper, an irrigation specialist who has worked on the gardens with the Pipers. He said he needed to be paid up to date to do more work. Chris and Celine will straighten out the bill. Dave McGuniness will check up on the irrigation. Nancy has worked with David Leafhopper when she worked as a realtor and found him to be an excellent resource for irrigation issues.

Dave McG also moved from soil from the Memorial gardens to the demo gardens. Dave said going forward he is the point person to talk with Bentley School. Apparently, there is not an "Adopt a Spot" agreement with the Memorial garden and NHCA. There was one but it has since expired. This is actually state property, CalTrans. When CalTrans widened Tunnel Rd/Hwy 13 for the bike lane and put in a retaining wall, they destroyed a part of the gardens. There is a \$10,000 payout due to NHCA.

The Pipers donated \$100 to North Hills for the CCTV camera which none of the Board members wanted to check up on transgressors of the Memorial gardens in the middle of the night.

**2. Approval of the Feb 21, 2022 minutes.** Moved by Mark, seconded by Carolyn. They were approved unanimously.

**3. Board membership.** Steve has moved to Benicia. According to our by-laws, board members must live in the area but Steve has agreed to stay on for a while. Chris suggested he do so until the next annual meeting when we can elect a new Chair. Steve mentioned we will discuss the retreat later, which will be April 2. He suggested we discuss this transition more fully at that time. Last year the annual meeting was in August, via Zoom. In the past it has tended to be in June.

**4. Treasurer's Report. Chris.** Please see attached report. As of 3/21/22, Income and Savings are approximately \$22,265. All monies donated via Paypal go to savings.

All committees need to submit a budget.

## **5. Communications. Chris**

We need to send thank-you letters for 2021 and 2022 contributions. Chris will prepare the letters. There are about 150. We can have a stuffing party at his house. He will have wine. Mark volunteered to help.

We need to keep feeding Dora content for the website. Nancy proposed adding Kay Loughman's North Hills Wildlife. A request was made to Dora to do this. Dora is paid \$160/month. Celine and Nancy gave Dora content and photos to post re Berkeley Project Day. (April 16 for next Berkeley Project Day should be put on the calendar.)

## **6. Public Safety committee. Carolyn.**

-Alex Pierce is assembling a spreadsheet of all 13Y paving related 311 and See Click Fix Reports for follow up. Still waiting for Sabrina Jones to send the previous unresolved issues. This is for followup with oakDOT.

-I think the pothole vigilantes are back. Have you noticed?

-New Area 2 Captain. R. Rossen. Wingate was reassigned but not sure where. We certainly get passed around!

-Following up on "hit and run" on Tunnel Road. Contacted by family for assistance. Bicyclist going West vs Amazon truck going East and over center line of the road. Major injuries. We were able to get a hold of a possible picture of the truck. Bicyclist still at Highland.

-Unpermitted Sewage hookup issue off above Alvarado on Drury Court, has been referred to the City Attorney. Unrelated slide still being repaired.

There have been reports of a homeless man hanging out at the Gateway Garden. He was there when the Berkeley Project folks came on Sat March 12. Dave suggested he be ignored. Steve noted that sleeping/occupying public space is a violation of the public as it deprives use for all. He eventually moved

Redistricting is an ongoing process. Dan Kalb is District 1 council person through 12/31/22. Current council and school board run through end of 2022. Thus far Janini R. is the only one running in District 4. Sheng Thao, Loren Taylor and Trevor Reed are running for mayor.

**7. Proposed NHCA board retreat: Steve April 2, 1:30-5:50.** Carolyn has secured a room at the Claremont, *gratis*. Board members felt Nina Senn, who ran it about 4 years ago, was very good. She will charge \$1500. There was discussion. Elizabeth moved we go forward with this as it was very helpful in moving the board along over the last 4 years. Nancy seconded and it was unanimous. Steve suggested a survey be done. Time is short, should only be 3 or 4 questions. How to proceed from here? Last time about 150 responses. Post on Open Forum, Announcements, Next Door. Carolyn will take the lead on organizing the day. Mark will help her. Folks should eat lunch at home, a snack will be provided.

**8. Host a Candidate Forum? Dave.** In the past NHCA, along with the League of Women Voter's, has hosted a candidate forum. Typically in September as the election is in early November.

**9. Guests Vicki and Dan** were asked to comment on the meeting. Vicki felt the survey a good idea. Maybe have a short list of items for folks to prioritize. Dan was happy to see no litigation on the agenda! They seemed favorable to be on the board. Nancy asked them to sleep on it. The board may take an online vote soon to see if they should be invited to join the board and attend the retreat. Fresh perspective.

The meeting was adjourned at 8:30pm. Next Board meeting: **April 18<sup>th</sup>, 2022.**

Respectfully submitted, Nancy Mueller s/Secretary

# **North Hills Community Association – April 2, 2022 Retreat Facilitated by Nina Senn**

## **12:00 – 12:10: Welcome, Confirm Agenda, Introductions and Check In**

- Why do you serve on the NHCA Board?
- What is your superpower?
- What does success/outcomes look like today's meeting?

## **12:10 – 12:20: Meeting Norms**

- Be Concise / Candid / Present / Respectful
- Stay Focused
- Use "One Mic" and Sharing Time

## **12:20 – 12:30 am: Mission of NHCA**

*"The mission and purpose of the NHCA is to develop and sustain a community that is safe, beautiful and a welcoming place in which to live. The NHCA seeks to keep residents informed, and it promotes community involvement in local issues."*

## **12:30 – 1 pm: Retreat Goals and Expectations**

- Whether to continue as an organization and in what form
- Greater clarity, prioritization and focus about our purpose

## **1 - 1:45 pm: Review Findings of Survey - Chris**

## **1:45 – 2:00 pm: Break for Refreshments**

## **2:00 – 3 pm: Establish NHCA Goals (and over what period of time)**

## **3:00 – 3:45 pm: Next Steps and Assignments**

**3:45 pm – 4 pm: Closing Remarks: How did we do today? Were meeting expectations met and is there more to do?**

## Retreat Notes

### Expectations for Retreat

- Confirm Meeting Goals
- Provide Background of Organization (NCPC 13Y)
- Clarify its Future
- Gauge Interest for NHCA to continue
- Review past → inform future
- Confirm roles for the future
- Re-affirm value of NHCA
  - Connecting community
  - Engagement/technology/hybrid

### Board Members' Superpowers

- Dedication
- Leadership
- Organizational Skills
- Conciliator
- Reliable
- Positive Energy/Sense of Fun
- Volunteerism
- Communications

### Priorities and Assignments

- Public Safety – Carolyn
- Advocacy – Elizabeth
- Communications/Website – Chris
- Gardens – Dan/Vicki
- Events/Welcome - Vicki

## Next Steps

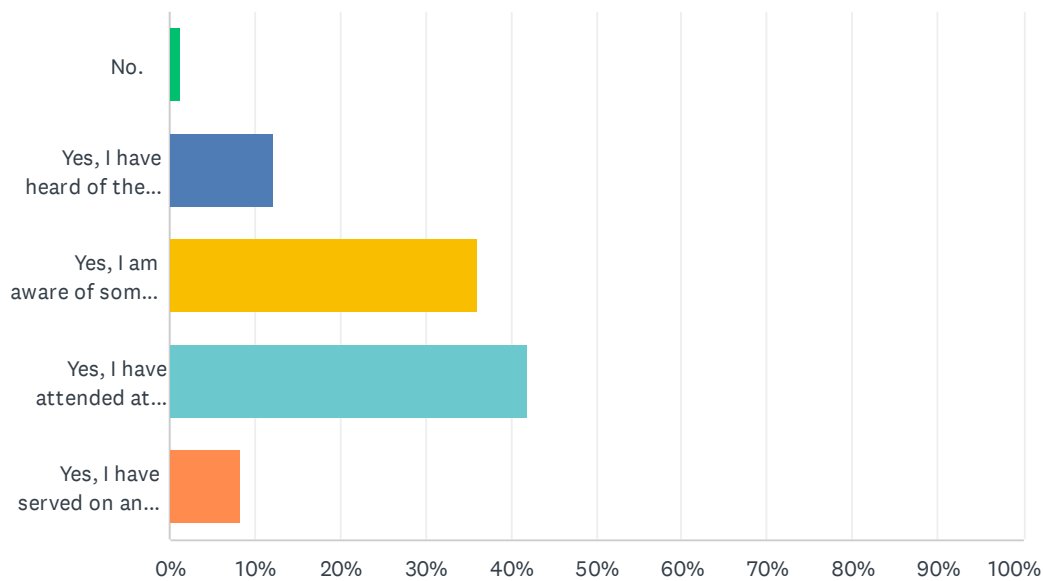
1. Assign Board Members to Survey Respondents based on raw survey data- Chris
2. Create questions and share via a google doc - Chris
3. Calls to prospective Board Members/Volunteers (All)
4. Push out communications re: recruitment (Chris)
5. Open House @ Gateway Gardens

## Parking Lot/Ideas for Future Discussion

- Go deeper with goals and increase inclusivity
- Welcome (Wagon) Newcomers
  - Real estate transfer
  - Post office change of address
  - Community Event(s)
- Recruitment/Succession Planning
  - Pathway from volunteer to chair of committees
  - Review interest in NHCA leadership/officers
  - Annual election
- Outreach to Renters
- Communications (corporate to conservancy)
  - Regular, predictable, focused
- Further follow-up on data dump from Chris' Survey, e.g., volunteering and questions
- Explore new ideas/structuring of organization
- Gardens: Background and Ideas
  - Owned by Caltrans and City of Oakland
  - Adopt a Spot

# Q1 Are you aware of the North Hills Community Association (NHCA)?

Answered: 155 Skipped: 1

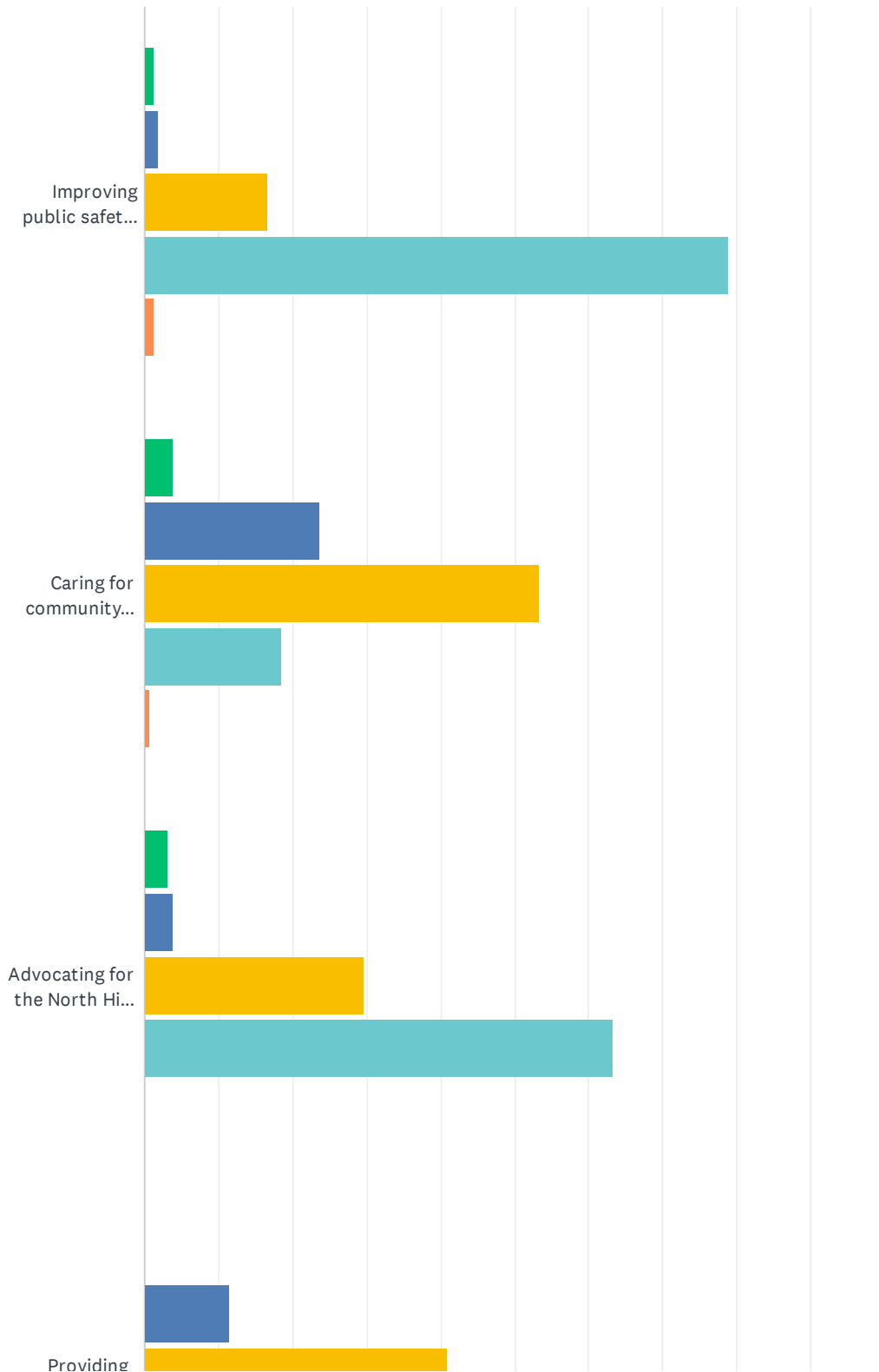


ANSWER CHOICES	RESPONSES	
No.	1.29%	2
Yes, I have heard of the NHCA but know very little about it.	12.26%	19
Yes, I am aware of some of the things the NHCA does, but I have never attended an NHCA-sponsored event or program.	36.13%	56
Yes, I have attended at least one NHCA-sponsored program in the past several years.	41.94%	65
Yes, I have served on an NHCA committee, its board of directors, and/or helped to maintain NHCA community gardens.	8.39%	13
<b>TOTAL</b>		<b>155</b>

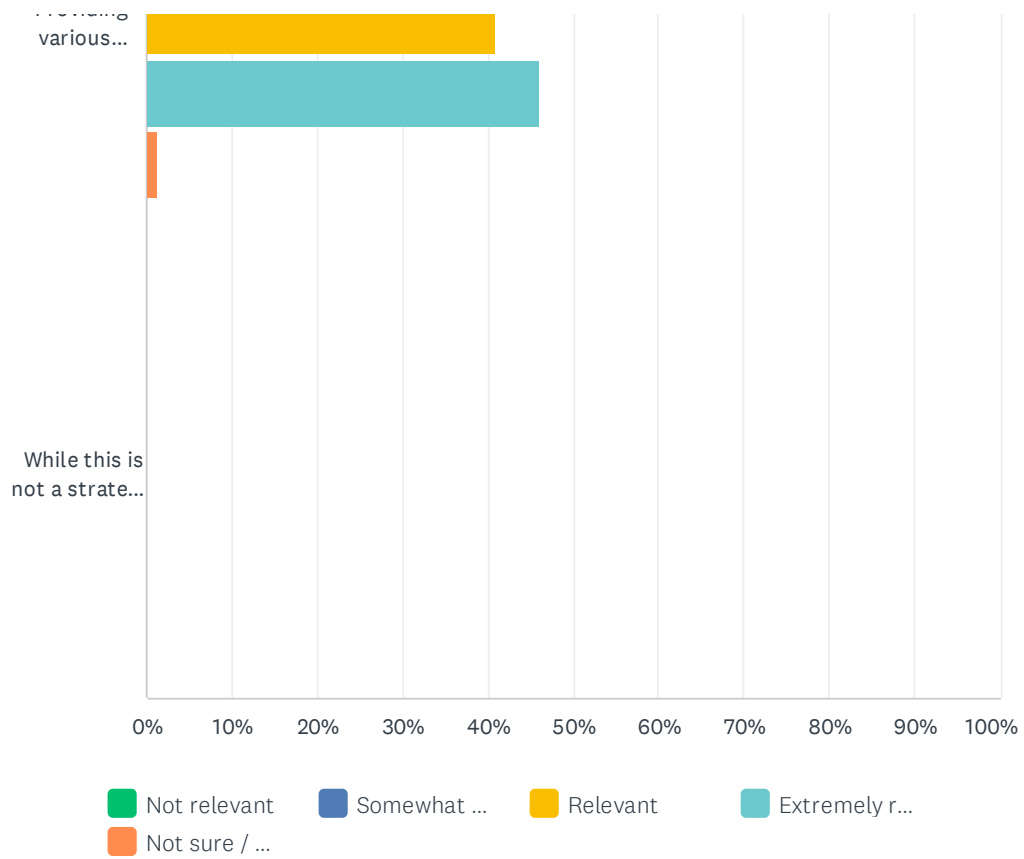


## Q2 Thinking about what's important to you as a North Hills resident, how relevant are the four overarching priorities mentioned in the introduction above?

Answered: 156 Skipped: 0



# North Hills Community Association 2022 Program Priorities Survey

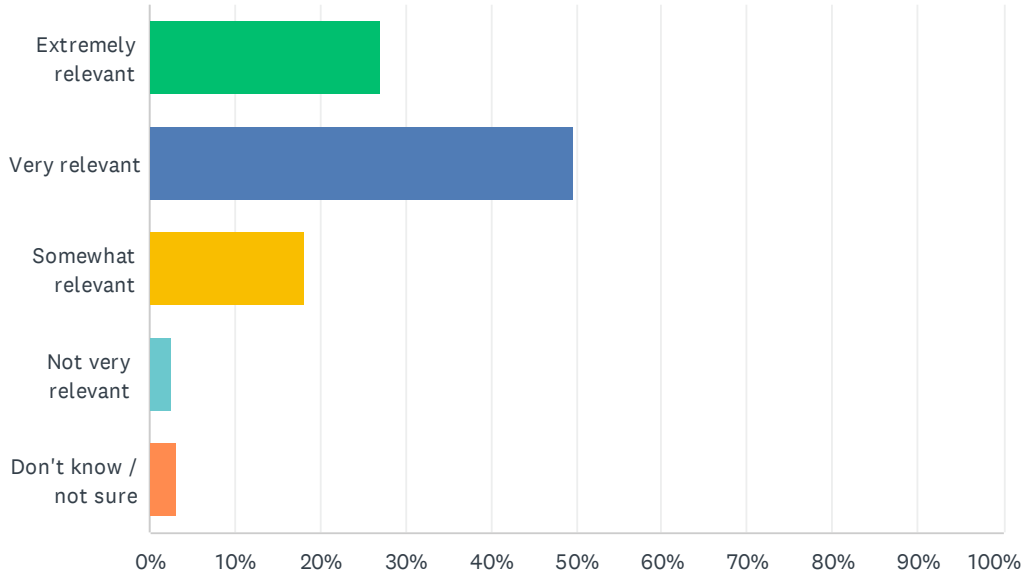


North Hills Community Association 2022 Program Priorities Survey

	NOT RELEVANT	SOMEWHAT RELEVANT	RELEVANT	EXTREMELY RELEVANT	NOT SURE / DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Improving public safety (police, fire, emergency preparedness, public safety alerts, etc.).	1.28% 2	1.92% 3	16.67% 26	78.85% 123	1.28% 2	156	3.71
Caring for community gardens and open spaces (including the Firestorm Memorial Garden and the Gateway Garden and Pavilion, as well as volunteer weed abatement and brush clearing).	3.85% 6	23.72% 37	53.21% 83	18.59% 29	0.64% 1	156	2.85
Advocating for the North Hills community with city, regional and state agencies and elected officials (e.g., on issues involving local land use, public safety, development, public works, transportation, etc.)	3.23% 5	3.87% 6	29.68% 46	63.23% 98	0.00% 0	155	3.53
Providing various communication resources (including the NHCA's website, the "OpenForum" list-serve, "NHCA Announcements" emails, newsletters, flyers, etc.) to help keep North Hills residents informed.	0.00% 0	11.54% 18	41.03% 64	46.15% 72	1.28% 2	156	3.31
While this is not a strategic NHCA priority, we also Organizing and hosting "fun" events and activities, such as National Night Out celebrations and community picnics.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00

### Q3 Thinking about the needs, interests and concerns of the broader North Hills community, how relevant are the NHCA's programs and activities as articulated above?

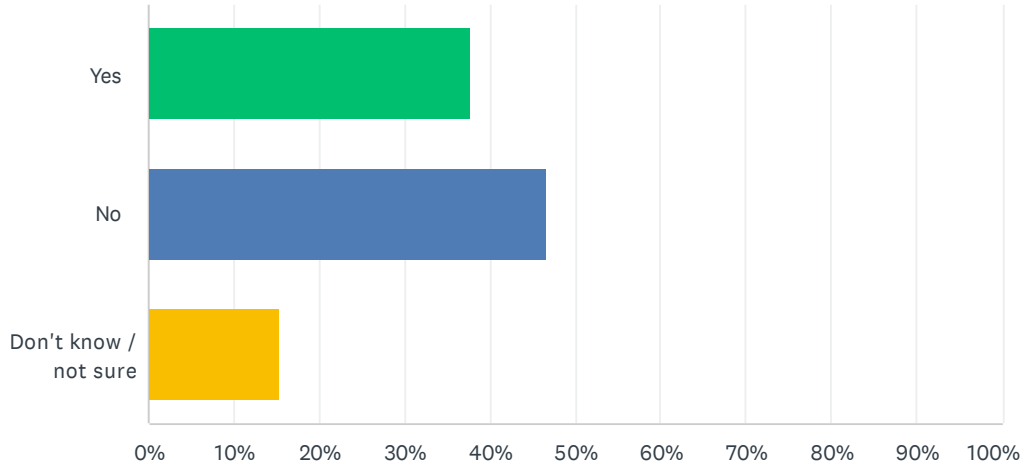
Answered: 155 Skipped: 1



ANSWER CHOICES	RESPONSES
Extremely relevant	27.10% 42
Very relevant	49.68% 77
Somewhat relevant	18.06% 28
Not very relevant	2.58% 4
Don't know / not sure	3.23% 5
Total Respondents: 155	

## Q4 Have you made a charitable donation to the NHCA in the past three years?

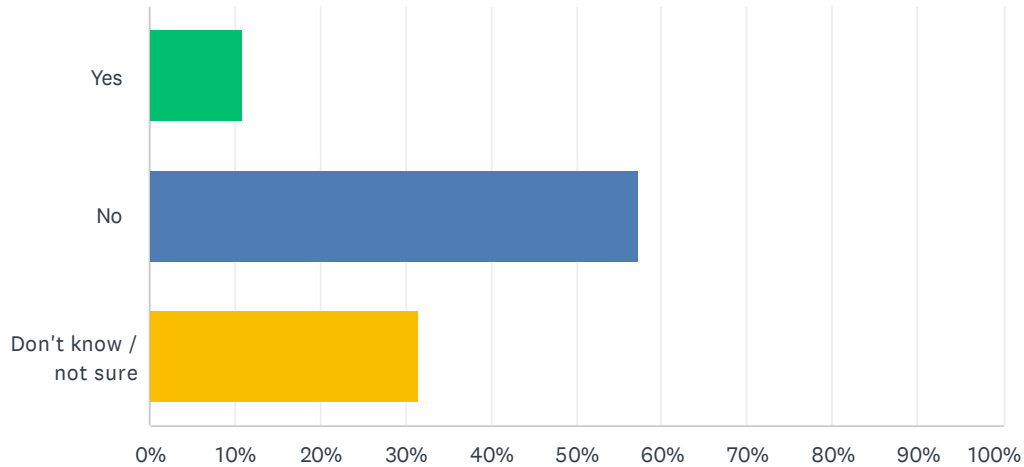
Answered: 156 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	37.82%	59
No	46.79%	73
Don't know / not sure	15.38%	24
<b>TOTAL</b>		<b>156</b>

## Q5 Would you consider volunteering with an NHCA committee or serving on the NHCA board in the coming year?

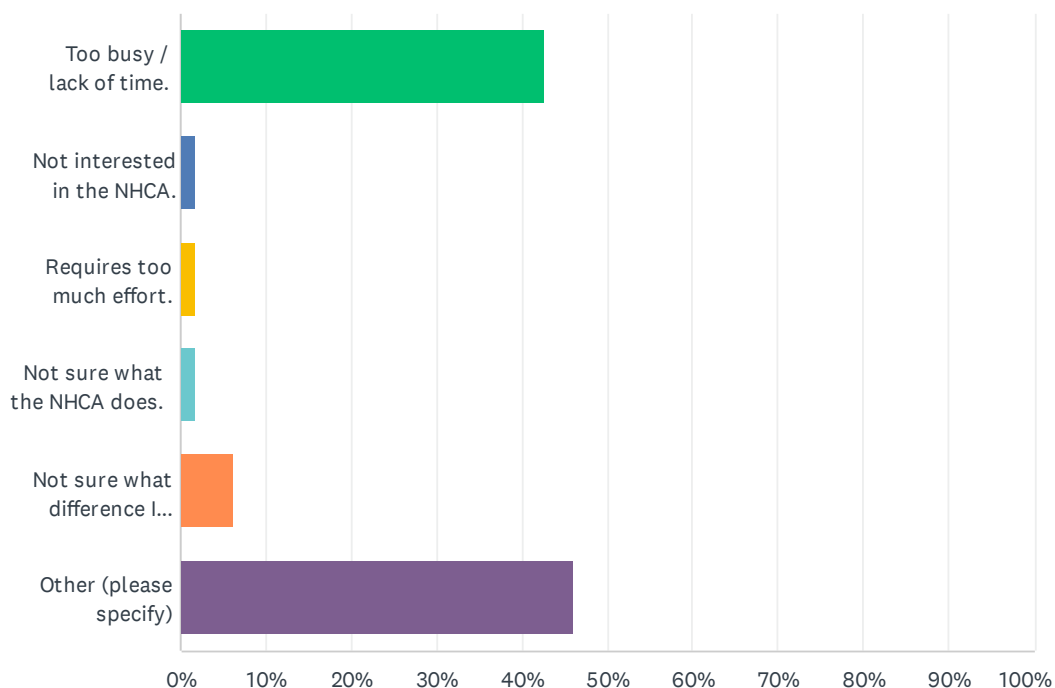
Answered: 155 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	10.97% 17
No	57.42% 89
Don't know / not sure	31.61% 49
<b>TOTAL</b>	<b>155</b>

## Q6 If you answered "no" to volunteering, please help us understand why.

Answered: 115 Skipped: 41



ANSWER CHOICES	RESPONSES
Too busy / lack of time.	42.61% 49
Not interested in the NHCA.	1.74% 2
Requires too much effort.	1.74% 2
Not sure what the NHCA does.	1.74% 2
Not sure what difference I could make volunteering.	6.09% 7
Other (please specify)	46.09% 53
<b>TOTAL</b>	<b>115</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	I'm 80 and cannot manage another commitment	3/31/2022 12:39 PM
2	Many times the OpenForum becomes a mechanism for posting nasty comments and complaining and it seems to be the same authors.	3/31/2022 10:14 AM
3	I dropped out of the NHCA Open Forum because it seemed to be dominated by a small clique. I have to think that they represent the NHCA	3/31/2022 10:13 AM
4	Live elsewhere much of the year	3/31/2022 8:16 AM
5	Not sure what expertise I have that would be useful. though I am good at weeding and pruning	3/30/2022 10:08 PM
6	I rent my apartment, so not sure as non-home owner what impact I could have	3/30/2022 9:16 PM

## North Hills Community Association 2022 Program Priorities Survey

7	I may be leaving the area.	3/30/2022 8:50 PM
8	illness	3/30/2022 8:00 PM
9	Not too many skills to contribute	3/30/2022 6:00 PM
10	I would have interest after a few of my other volunteer responsibilities sunset in the next 2 years	3/30/2022 5:20 PM
11	I am currently serving as the supervisor for the Saturday maintenance of the Memorial Garden.	3/30/2022 5:19 PM
12	Retired from volunteering	3/30/2022 5:17 PM
13	Just had a baby	3/30/2022 5:16 PM
14	been there, done that	3/30/2022 5:13 PM
15	Moving away	3/30/2022 5:04 PM
16	94 years old and too limited physically	3/27/2022 1:44 PM
17	Not my strength	3/27/2022 11:48 AM
18	Would be happy to volunteer in an effort to separate our community from the politics of Oakland!	3/27/2022 11:37 AM
19	Health	3/27/2022 10:40 AM
20	I have many hours of volunteering with another org and a all the responsibility for home. This is as much as I can do	3/27/2022 9:03 AM
21	I have young kids so too busy right now but would love to in the future!	3/27/2022 7:39 AM
22	Please send me a list of the volunteer needs. Regarding #4, let me know the last time I sent \$.	3/27/2022 1:53 AM
23	Too busy currently, maybe in 1-2 years will have more time. Could help with small editing projects if that would be of use.	3/26/2022 7:20 PM
24	age	3/26/2022 6:49 PM
25	I am ancient (85 years old)	3/26/2022 5:09 PM
26	leaving area	3/26/2022 4:33 PM
27	Have disagreed with past stances	3/26/2022 4:22 PM
28	I do too much volunteer work already. Don't want to add more.	3/26/2022 4:21 PM
29	Too many other demands on my time and intellectual capacity at the moment	3/26/2022 3:45 PM
30	Health My donation id the "Tree of Hope" these past 30 years	3/26/2022 3:42 PM
31	Overcommitted	3/26/2022 3:30 PM
32	out of state on extended sabbatical	3/26/2022 3:17 PM
33	I am active inmy HOA	3/26/2022 3:12 PM
34	Busy with other higher priority volunter work	3/26/2022 3:12 PM
35	Been there, done that; but now getting old, am full-time care-giver, etc.	3/26/2022 2:51 PM
36	Age & Health	3/26/2022 2:48 PM
37	I volunteer for another entity that takes up my time.	3/26/2022 2:18 PM
38	I'm not sure how I could be of help. Age is becoming an issue. If you need someone to stuff envelopes.....	3/26/2022 2:13 PM
39	volunteering with Claremont Canyon conservancy; not enough time to do both.	3/26/2022 2:11 PM
40	Might be relocating next year, although we plan to keep our house here	3/26/2022 2:03 PM
41	Husband served as President when it first began after 1991 firestorm.	3/26/2022 1:29 PM



## North Hills Community Association 2022 Program Priorities Survey

42	Health	3/26/2022 1:28 PM
43	I already spend a fair amount of time managing an email list for the 300 homes in my immediate neighborhood (in Glen Highlands) and that's all the time that I have.	3/26/2022 1:21 PM
44	I am on Roble Rd, not technically in your area. I read you for general knowledge, and to learn what issues you are facing.	3/26/2022 1:14 PM
45	Live in Martinez, CA	3/26/2022 1:10 PM
46	See below	3/26/2022 1:07 PM
47	Too old	3/26/2022 12:52 PM
48	already spend a lot of time volunteering for other groups.	3/26/2022 12:50 PM
49	Age 90.	3/26/2022 12:50 PM
50	There is little hope for this area	3/26/2022 12:49 PM
51	Physical limitations	3/26/2022 12:36 PM
52	NHPA has the wrong priorities	3/26/2022 12:36 PM
53	I am moving	3/26/2022 11:15 AM

## Q7 What can the NHCA do to increase volunteerism and/or strengthen community engagement?

Answered: 69 Skipped: 87

#	RESPONSES	DATE
1	Be more visible in the community.	4/1/2022 9:01 AM
2	It seems you are covering all bases with your announcements via email. Could you do some on social media sites or text messaging about your volunteer needs and advocacy?	3/31/2022 10:38 AM
3	The NHCA should be commended for the time and effort to formulate this committee. It's like all volunteer work, there are a few that carry the load for many. It would be good to recruit some of the young families who have moved into the area. There's been a sizable turnover on our block with a younger demographic.	3/31/2022 10:14 AM
4	More events	3/31/2022 8:56 AM
5	Find people that have spare time	3/31/2022 8:24 AM
6	I think if we can build community and show that what support is for everyone's benefit it might be helpful.	3/30/2022 11:07 PM
7	Ask for volunteers to take on smaller chunks/circumscribed jobs/tasks w/ ltd time frames and clear direction.	3/30/2022 10:30 PM
8	Don't know	3/30/2022 9:08 PM
9	Try to bridge the gap in communications with neighbors who live in apartments and condos on Caldecott Lane, not in single-family homes. Nextdoor, newsletters, or other social media could help. The few NHCA meetings I've attended feel like a "clique" with most attendees appearing to know each other, and not friendly or welcoming to people they don't know. I also think if we had sidewalks on Caldecott Lane, more people would use them and have opportunities to meet other neighbors. Currently, most folks drive and pedestrians like me are often regarded as outsiders and thus, with suspicion.	3/30/2022 8:50 PM
10	show fire danger still remains-- euclapytus trees at entrance to Hiller Highlands; increasing traffic on Ashby	3/30/2022 8:00 PM
11	Establish protocol toward communication & speech, so some powerful volunteers in NHCA will not intimidate others.	3/30/2022 7:13 PM
12	Focus on expanding public space and climate crisis mitigation , helping those in need	3/30/2022 6:54 PM
13	Make communications more modern? Allow for more connections/interactions between neighbors to foster community?	3/30/2022 5:59 PM
14	Social activities- national night out?	3/30/2022 5:26 PM
15	I'd be interested in volunteering to help clean up green spaces, litter (which I already do on my own on Tunnel Rd) if there was a longer range calendar of events communcated.	3/30/2022 5:20 PM
16	Remind people via OpenForum	3/30/2022 5:19 PM
17	NHCA does a lousy job of communicating. It should take a lesson from the Claremont Canyon Conservancy. Like clockwork, it sends an attractive, readable full color newsletter on the 1st of EVERY month. The occasional non branded post on Open Forum, sometimes from a board member, sometimes not even identified. These random communications are lame and harmful to the NHCA reputation and effort.	3/30/2022 5:13 PM
18	The NHCA needs to attract new volunteers, if for no other reason than to give those who have been volunteering for years a badly-needed break. The NHCA should consider hosting community events, where it invites local, recognized leaders from different neighborhoods to attend.	3/30/2022 5:04 PM

## North Hills Community Association 2022 Program Priorities Survey

19	Perhaps look at other neighborhood organizations elsewhere in the City to find out more about their demographics, their meeting protocols, their community engagement activities.	3/28/2022 2:57 PM
20	See my comment above.	3/27/2022 1:54 PM
21	Try to involve various neighborhood leaders, such as Hiller Presidents or Boards.	3/27/2022 1:44 PM
22	see my comment, above	3/27/2022 1:11 PM
23	Don't know	3/27/2022 11:48 AM
24	see above	3/27/2022 11:37 AM
25	Be more present in the Community	3/27/2022 10:11 AM
26	Continue to track interests and concerns of the area.	3/27/2022 10:09 AM
27	Identify new property owners who have never heard of NHCA Smaller specific area groups like the Neighborhood night out. Not all areas are the same	3/27/2022 9:03 AM
28	Include a social media presence?	3/27/2022 7:39 AM
29	For people like me who answered "Don't know/ not sure", send them a response.	3/27/2022 1:53 AM
30	Explain what it's specific accomplishments and objectives are.	3/26/2022 9:40 PM
31	Communicate volunteering opportunities, defining projects, setting goals.	3/26/2022 8:06 PM
32	See if the City of Oakland and Dan Kalb can advertise NHCA and/or its meetings/events in its newsletters.	3/26/2022 7:20 PM
33	The residents living in the apartments and condominiums on Caldecott Lane, upwards of 2000 people, are a more diverse, moderate income population than the rest of the surrounding Claremont Hills areas. Many rely on public services - Including public transportation and public parks – and currently don't have safe, ADA, pedestrian access to them in an area surrounded by freeways. The NHCA could try to bridge the communication gap with neighbors such as these who live in large buildings with multiple residents - and whose needs and interests differ from those who own single family homes with higher incomes. The messages posted on the NHCA forum seem to represent a more affluent, established and tightly knit segment of the community.	3/26/2022 7:08 PM
34	Sponsor Taco Truck Tuesdays in rotating neighborhoods,	3/26/2022 7:07 PM
35	I wish I knew. It's not like just after the fire.....	3/26/2022 6:49 PM
36	Unfortunately, there are enough rancorous discussions on the site which turn possible volunteers off. I am aware that you try to monitor them, but maybe thinking outside the box about getting members to inter-relate could help.	3/26/2022 5:05 PM
37	NHCA has not really recognized those of us BW Terrace south. Now we are allDistrict 4 so we should unite	3/26/2022 4:56 PM
38	Specify specific needs - a description of what the volunteer needs are-how much time, how long the project would last, etc.	3/26/2022 4:15 PM
39	offer volunteer options that have a 'discrete number of hours' ask.	3/26/2022 3:58 PM
40	Same things as now	3/26/2022 3:35 PM
41	Get in the 21st century.	3/26/2022 3:30 PM
42	Communication of issues and activity	3/26/2022 3:12 PM
43	Programs for kids / families with young kids to get to know one another and establish a greater sense of immediate community? Perhaps asking one/some of the folks in the neighborhood with animals (goats, llamas, chickens etc) to do activities with them?	3/26/2022 2:53 PM
44	I find it very hard to even imagine community engagement within a group of ~5000 "neighbors." I think that train has left the station. Better we foster smaller groups (like the neighborhood watch groups) to take on specific projects.	3/26/2022 2:51 PM
45	Something appealing in itself but also possibly encouraging of volunteerism would be	3/26/2022 2:46 PM

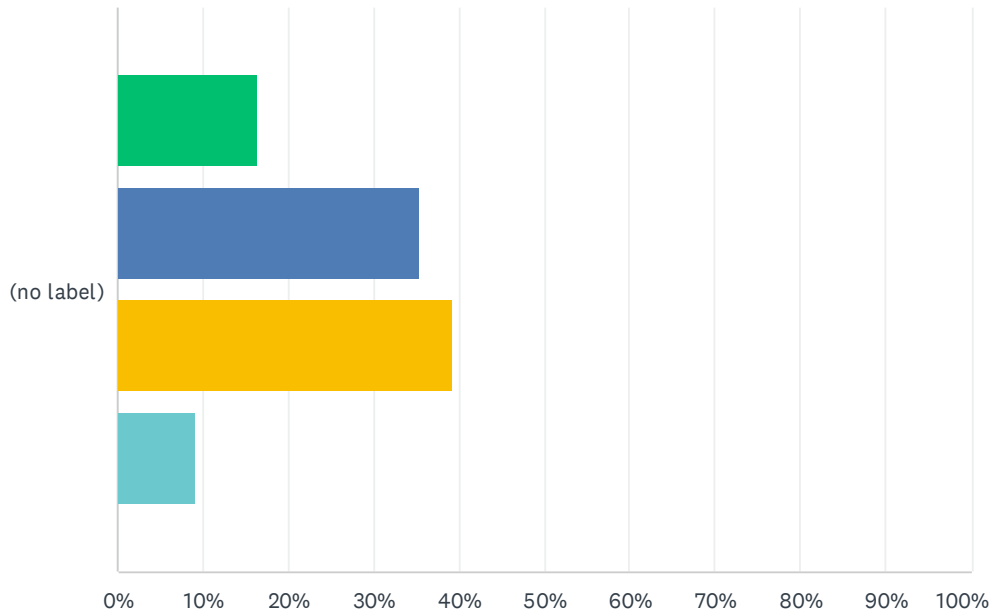
## North Hills Community Association 2022 Program Priorities Survey

organized walks/tours of our neighborhood(s) led by NHCA members with a focus on local history, residential gardens, native flowers & shrubs, or simply the pleasure of outdoors. It would be a way of meeting neighbors and promoting community engagement.

46	We are all inundated these days with solicitations for donations/volunteer involvement etc. Reaching out repeatedly with shorter, more personalized, more fully descriptive emails about what you're hoping to accomplish and actually accomplishing might well get your target community more involved.	3/26/2022 2:32 PM
47	Provide specific examples of what has been accomplished by the NHCA.	3/26/2022 2:19 PM
48	More partnership events, e.g., with city or charitable	3/26/2022 2:18 PM
49	Facilitate communications between and among Hiller Highland phases and detached homes.	3/26/2022 2:15 PM
50	The more people know about the activities and programs the more they should be interested in the organization. PR?	3/26/2022 2:13 PM
51	this is a good start	3/26/2022 2:11 PM
52	Community events as COVID starts to be less deadly	3/26/2022 2:03 PM
53	post ad hoc volunteer projects on Next Door	3/26/2022 1:48 PM
54	Make sure politics and individual political views and rants are Not tolerated on Open Forum.	3/26/2022 1:47 PM
55	Relate neighborhood issues to larger values; preserving democratic institutions. Outreach may be too labor-intensive for any organization to undertake.	3/26/2022 1:26 PM
56	Continue to send out email/flyers.	3/26/2022 1:25 PM
57	I think we should post on NextDoor. Maybe have a tech guru on our board. Maybe Mark would consider doing that?	3/26/2022 1:24 PM
58	*Short*, concrete communication about volunteer opportunities. The more you write, the less people will read.	3/26/2022 1:21 PM
59	I've been slightly annoyed but by the local politics around eucalyptus trees and similar topics.	3/26/2022 1:18 PM
60	N/A	3/26/2022 1:14 PM
61	Increase projects and success rates for all NHCA projects.	3/26/2022 1:10 PM
62	Host a couple of on-site info events at venues monitored by NHCA for prospective volunteers. Pass out flyer/invitations to info events via a door to door campaign. (i.e. Invitation-"Come for a cup of coffee on Saturday morning from 10-11 to meet your neighbors and learn about how you and your family can improve our neighborhoods! Meeting place - Mini outdoor amphitheater at Garden Pavilion, Tunnel Road & Hiller Drive) Plenty of street parking.	3/26/2022 1:07 PM
63	The boards from political years ago regarding Bentley School. It really turned me off. It seemed like the influence of one person caused the NHCA to side with a fringe neighborhood group.	3/26/2022 1:07 PM
64	Unsure	3/26/2022 12:58 PM
65	Make sure the membership knows about your good efforts.	3/26/2022 12:50 PM
66	Incorporate food and socializing	3/26/2022 12:47 PM
67	make some fun events for volunteers as well (apologies if you already do)	3/26/2022 12:37 PM
68	Pick more relevant issues. Such as the deteriorating streets. Get Oakland to build a sidewalk to the Parkwoods.	3/26/2022 12:36 PM
69	Keep up the good work	3/26/2022 11:15 AM

Q8 The NHCA hosted in October 2021 a "Community Comeback" picnic at Lake Temescal in recognition of the 30th anniversary of the Oakland Hills fire. How important is it to you that the NHCA periodically organize similar types of events aimed at building community and bringing people together?

Answered: 153 Skipped: 3

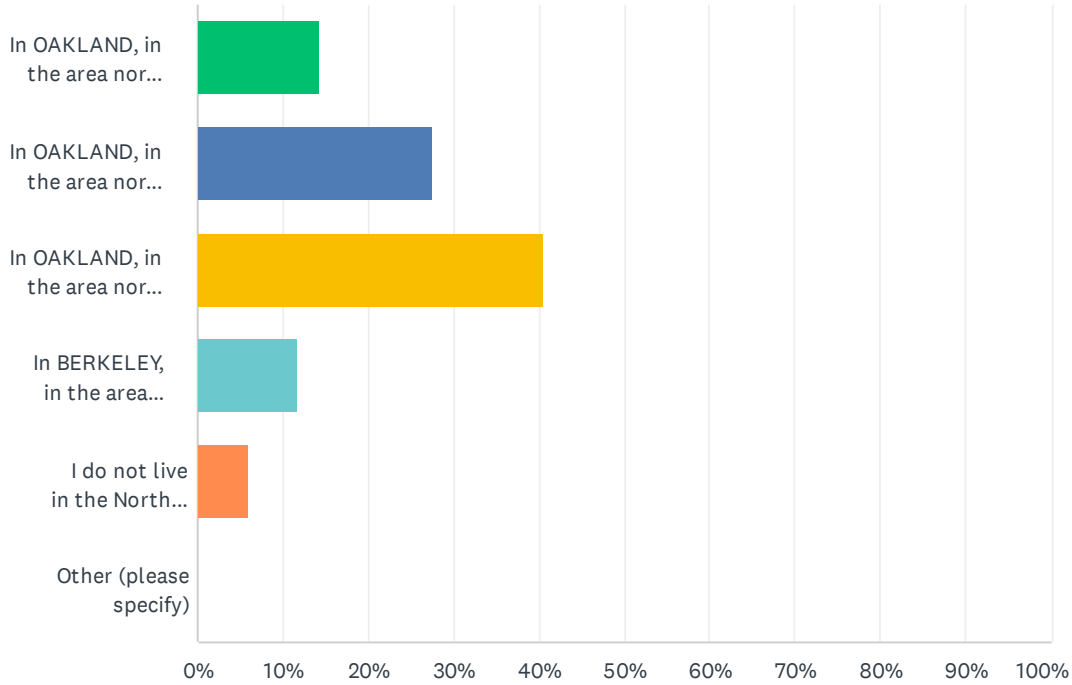


■ Very import... 
 ■ Important 
 ■ Somewhat i... 
 ■ Not import...

	VERY IMPORTANT	IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT	TOTAL	WEIGHTED AVERAGE
(no label)	16.34% 25	35.29% 54	39.22% 60	9.15% 14	153	2.59

## Q9 Which of the following best describes where you reside in the North Hills?

Answered: 153 Skipped: 3



ANSWER CHOICES	RESPONSES
In OAKLAND, in the area north of Thornhill Drive but south of Highway 24.	14.38% 22
In OAKLAND, in the area north of Highway 24 and Tunnel Road in OAKLAND.	27.45% 42
In OAKLAND, in the area north of Highway 24 and Tunnel Road but with a Berkeley mailing address.	40.52% 62
In BERKELEY, in the area north of Highway 24 and Tunnel Road.	11.76% 18
I do not live in the North Hills as defined by the choices above.	5.88% 9
Other (please specify)	0.00% 0
<b>TOTAL</b>	<b>153</b>

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

## Q10 Is there anything else you would care to share?

Answered: 41 Skipped: 115

#	RESPONSES	DATE
1	Make the fire inspections more responsive residents' feedback Make the inspections reflect the practicalities of large houses built 10 feet apart and not pretend that a 30-100 ft perimeter around a home is anything but ridiculous. Have dedicated police patrols and protection. The hills matter too.	3/30/2022 10:43 PM
2	the 1991 fire burned houses below (south of?) Highway 24 too, in the upper Rockridge area.	3/30/2022 10:08 PM
3	I'm not sure if Parkwoods Condominiums is part of the 2nd choice in #9 but that's where I live.	3/30/2022 8:50 PM
4	We should secede from Oakland and make our own town like Piedmont.	3/30/2022 6:14 PM
5	I'm not sure I live in the area	3/30/2022 6:01 PM
6	Would like to have something like the old list (but with both good and less good reviews) of services (plumbing, electrical, handyman, fire clearance, etc ) online.	3/30/2022 6:00 PM
7	I'd be happy to volunteer/help out with creating flyers or social media images/posts (using Canva) or as an editor/proofreader. In our former residence on the Peninsula, I coordinated emergency prep on behalf of the Town with neighborhood groups	3/30/2022 5:59 PM
8	thank u to all the volunteers! God job with the firestorm anniversary activities.	3/30/2022 5:26 PM
9	I'm not a fan of political chatter or hawking person wares, services on the NHCA emails. Often I feel like I'm getting spammed by the vigorous back and forth of comments. Ideally, people should just respond to specific email authors not the NHCA universe.	3/30/2022 5:20 PM
10	Thank you for your work	3/30/2022 5:17 PM
11	The NHCA is important. Please keep it going.	3/30/2022 5:04 PM
12	I should be in a position to help out more (again) in about 18 months. I hope.	3/28/2022 2:57 PM
13	I used to live in the NHCA location but have moved near Skyline High. I appreciate all that the NHCA has done for our community	3/27/2022 8:39 PM
14	I admire and appreciate your willingness to take on this role for our community. Thank you.	3/27/2022 1:44 PM
15	I live in Parkwoods and am not sure which area that is in question #9	3/27/2022 11:48 AM
16	I don't believe a serious effort to FULLY investigate the possibilities of becoming our own political entity has been performed, at least not in the recent past. Please put some good minds that are OPEN to exploring any and all possibilities to this effort, and not be swayed by the few voices who want to shoot down the idea without maintaining a truly open mind (i.e., the negative, know it all, Nellies out there). Simply hoping that ONE voice on the city council could EVER make any difference in successfully implementing an agenda that meets our needs or interests - is utterly foolhardy. And, that's assuming the ONE voice that we will have on the Council will even remotely be truly representative of the majority of Hills residents interests and needs.	3/27/2022 11:37 AM
17	I wish there could be some guidelines for Open forum posts	3/27/2022 9:03 AM
18	Thank you for your work for our community!	3/27/2022 7:39 AM
19	I think both my and my partner's names are on the membership list, however, Jerry died over 15 years ago. In answer to question #11, I would prefer email.	3/27/2022 1:53 AM
20	I live in the Parkwoods community.	3/26/2022 10:58 PM
21	If those area descriptions cover the entire "North Hills" area, I am confused as to why I was allowed to join the NHCA & why the October event at Temescal was open to a much wider	3/26/2022 9:40 PM

## North Hills Community Association 2022 Program Priorities Survey

population. I live between Thornhill Dr & Shepherd Canyon Rd in an area the City of Oakland classified as the North Hills.

22	Thanks for all you do.	3/26/2022 7:20 PM
23	One of the reasons it's hard to find community here, is because homes are isolated or inaccessible due to lack of sidewalks. Getting funding for the Caldecott Tunnel sidewalk would go a huge way to allow North Hills neighbors to meet and get to know each other by visiting our neighborhood parks and walking dogs along that sidewalk on their way to and from Berkeley or lake Temescal. This is a game changer that could really help bring our community together.	3/26/2022 7:08 PM
24	More detail re types of volunteer activities	3/26/2022 5:55 PM
25	Bbb	3/26/2022 3:35 PM
26	The deep appreciation and gratitude to everyone involved in NHCA who has volunteered their time and effort on our behalf. I hope to join you when my work/family commitments allow. Thank you.	3/26/2022 2:53 PM
27	I wish you well!	3/26/2022 2:51 PM
28	Besides taking care of the gardens, the NHCA needs to tell people exactly what it has accomplished over the past 30 years.	3/26/2022 2:19 PM
29	NHCA is a valuable asset for our residents. I would hope that there is interest/support enough to keep it going for a very long time.	3/26/2022 2:13 PM
30	I hope you tackle the parking issues as they relate to fire safety; so many homes have put rocks or other landscaping to block the public parking in front of their homes thereby increasing risks of bottlenecks for first responder and evacuees.	3/26/2022 2:11 PM
31	Thank you for your work to make our community a better place	3/26/2022 2:03 PM
32	get everyone in Oakland city counsel to resign and enforce crime laws. In short: CRIME, CRIME, CRIME	3/26/2022 1:48 PM
33	Very frankly, I am currently deeply involved in the effort to prevent the erection of a condominium, etc. at the Claremont Hotel. Keeps me busy. Would love to have the NHCA promote awareness (if not "advocacy") of this issue, and have been met with indifference in the past. CENA on the other hand has been extremely happy to help. I am quite disappointed.	3/26/2022 1:26 PM
34	Thank you for all your hard work.	3/26/2022 1:25 PM
35	You are doing a great job Chris!! And I think Elizabeth had some great edits, although I didn't read through them thoroughly.	3/26/2022 1:24 PM
36	NHCA should do community-building projects in partnership with community and church groups in East Oakland and West Oakland.	3/26/2022 1:21 PM
37	I just want to thank you for all the effort you put in NHCA	3/26/2022 1:18 PM
38	Keep up the good work.	3/26/2022 1:09 PM
39	Do you tract volunteer participation? This is important info to use in recruitment and PR e we It's the community and govt. officials. li.e. How many people live in the regions identified as the NHCA?	3/26/2022 1:07 PM
40	No	3/26/2022 1:07 PM
41	Just thank you to those who volunteer.	3/26/2022 12:50 PM